

TURNBERRY FUNERAL- CLAIM FORM 2025

Insurer:
Sanlam Developing Markets Limited
(Reg. No. 1991/003818/06), A licensed life insurer
and authorised financial services provider
FSP no. 11230
Risk and Underwriting Managers:
Turnberry Management Risk Solutions (Pty) Ltd
(Reg no : 2007/026488/07) FSP no. 36571

Telephone: 011 677 9891
Fax: 086 676 0777
Physical Address: 4 Osborne Lane, Bedfordview, 2007
Postal Address: Private Bag X2, Gardenview, 2047

Policy No.		FOR OFFICE USE ONLY	Claim No.		Settlement Amount:	
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Please complete and return by fax to: 086 500 7532 or 086 673 4224 | Email to: funeral@turnberry.co.za

A. SUPPORTING DOCUMENTS REQUIRED

To submit your claim, kindly forward all claim documents listed below:

1. Certified copy of the Death certificate.
2. Certified copy of the claimant's ID or smart card ID copies of both sides.
3. Certified copy of the deceased's ID or smart card ID copies of both sides.
4. If the Principal Member is deceased and not a South African Citizen, a passport and working visa permit are required.
5. A completed BI/DHA-1663 forms (all 3 pages are required).
6. Copy of the claimant's most recent stamped bank statement or bank confirmation letter, showing banking details, not older than 3 months.
7. A fully completed BI/DHA-1680 form (if the deceased died at home)
8. A copy of the police report or accidental report if death was due to unnatural causes.
9. In the case of stillborn child, a medical report from the doctor who was present at the time the baby was born, confirming the mother of the child and the age of the foetus in weeks is required;
10. Official confirmation of registration as a full time student from a registered tertiary institution or medical report confirming disability of a Dependent Child, if the deceased Assured Life is between the ages of 21 (twenty one) and 25 (twenty five) years of age;
11. Proof of banking account into which the claim will be paid (bank statement or bank confirmation letter stamped by bank and not older than 3 months); Additional documentation may be requested to assess the claim.

B. DETAILS OF DECEASED

Title:	<input type="text"/>	First Name:	<input type="text"/>	Surname:	<input type="text"/>
Gender:	Male <input type="radio"/>	Female <input type="radio"/>	ID Number / Foreign Passport Number:	<input type="text"/>	
Residential or Physical Address:	<input type="text"/>				
	<input type="text"/>				Code: <input type="text"/>
Postal Address:	<input type="text"/>				
	<input type="text"/>				Code: <input type="text"/>
Date of Birth:	<input type="text"/>	Date of Death:	<input type="text"/>		
Cause of Death:	<input type="text"/>		Nationality:	<input type="text"/>	
Country of Birth:	<input type="text"/>	Country of Residence:	<input type="text"/>		

C. DETAILS OF SANLAM DEVELOPING MARKETS LIMITED

Physical address:
Sanlam Business Park
13 West Street
Houghton
Johannesburg
2198
Email:
info@sanlamsky.co.za

Postal address:
P O Box 1941,
Houghton, 2041,
South Africa
Telephone: +27 (0) 0861 235 433
Fax: +27 (0) 0861 235 329

D.

DETAILS OF THE CLAIMANT / BENEFICIARY

Title:	<input type="text"/>	First Name:	<input type="text"/>	Surname:	<input type="text"/>	
ID Number:	<input type="text"/>	Cellphone No.:	<input type="text"/>			
Home Tel No.:	<input type="text"/>	Work Tel No.:	<input type="text"/>			
Residential or Physical Address:	<input type="text"/>					
	<input type="text"/>				Code:	<input type="text"/>
Postal Address:	<input type="text"/>					
	<input type="text"/>				Code:	<input type="text"/>
Email:	<input type="text"/>	Relationship to deceased:	<input type="text"/>			
Nationality:	<input type="text"/>	Country of Residence:	<input type="text"/>			
Country of Birth:	<input type="text"/>					

E.

DECLARATION BY CLAIMANT

I, the undersigned _____ am duly authorised hereto, declare that the deceased was a legal participant of the Policy. I hereby indemnify Sanlam Developing Markets Limited from any and all, liabilities and/or claim further arising from the policy and against any responsibility or liability resulting from erroneously depositing the said benefits into any other bank account owing to the incorrectness of the particulars above. Should such authorisation be revoked for any reason whatsoever and the benefits have already been paid out to me, I will be liable to refund Sanlam Developing Markets all amounts paid out immediately.

I, hereby acknowledge that I understand the content contained herein and certify that the above information is true and correct.

Signature: _____ Date:

F

PROTECTION OF PERSONAL INFORMATION

The Protection of Personal Information Act (POPIA) requires Sanlam Developing Markets Limited (Sanlam) and Turnberry to inform you how we use, disclose and destroy personal information we obtain from you. Sanlam is committed to protecting your privacy and will ensure that your personal information is used appropriately, transparently, securely and according to applicable law. Sanlam and Turnberry undertakes not to divulge to any party not signatory to this Policy, any information you supplied and relating to your Benefits without your prior written consent, unless required by law.

By signing this declaration I consent to the following:

Sanlam Developing Markets Limited ("SDM"), a subsidiary of Sanlam Life Insurance Limited ("Sanlam Life") will process and protect your personal information as required by all relevant laws including the Protection of Personal Information Act, 4 of 2013 (POPIA).

Such personal information may include, but not be limited to, your current wellness, medical history, finances and other details required by the application form/agreement.

The provision of information required by this application form/agreement is mandatory and Sanlam Life cannot make our products or services available to you without it.

We shall process your personal information (and may share with our service providers, data bureaus and business units and companies* which are part of the Sanlam Group) to:

- conclude and administer this application, which may include underwriting.
- allow for the collection of payments.
- assess and process claims, and to do any mandatory checks.
- comply with all legal and regulatory requirements, including industry codes of conduct.
- prevent loss, fraud.
- share with intermediaries appointed as official intermediaries or that have your written approval, so that they can provide you with financial advice and/or intermediary services.
- administer your membership to a loyalty/rewards/wellness or benefit programme.
- share with external benefit providers which are not part of the Sanlam Group to provide you with benefits which stem from your membership to a loyalty/rewards/wellness or benefit programme.
- share with bureaus to enhance and enrich our understanding of our customer base
- execute the Sanlam Group's strategic initiatives
- share with other entities in the Sanlam Group, so that we can market our financial products and services which we deem similar, with the aim of offering you the opportunity to take up some of the financial products to fulfil your needs, provided that you have not objected to receiving such marketing
- conduct market research from time to time via email, telephone, or other means (for example, invite you to events)
- share your personal information with third parties if there is a legitimate reason to do so
- include further purposes compatible with the above.

For more information about how your personal information is processed, analysed, and stored, please visit our privacy notice at www.sanlam.co.za.

Further processing and storage may require that we send your personal information to service providers outside of the Republic of South Africa on SDM's behalf. Unless we have a binding agreement with the service provider which ensures that it effectively adheres to the principles for processing of information in accordance with POPIA, we will not send your personal information to a country that does not have substantially similar laws to that of the Republic of South Africa which provide for the protection of personal information.

Prior to giving SDM a minor child's personal information, I understand that SDM may require additional information to confirm that I am authorised to provide the child's information. By providing the personal information, I consent to SDM collecting and processing the child's information in my capacity as the child's competent person.

For information on how to:

- access or request a copy of your personal information processed by us.
- ask for an update and/or correction of your personal information,

please consult our manual published in terms of the Promotion of Access to Information Act, 2002 (PAIA) available on our website (www.sanlam.co.za). By completing and submitting this application form/agreement, you:

- agree that SDM (including its various business divisions) may process your personal information for direct marketing purposes, including by contacting you telephonically to market financial products and services to you with the aim of affording you an opportunity to taking up some of the financial products to fulfil your needs; and
- consent to SDM sharing your contact details with other companies which are part of the Sanlam Group for purposes of direct marketing and contacting you telephonically to market financial products and services to you.

Opting-out of direct marketing:

Due to you being a client of SDM, we may provide you with information (incl. marketing information) about our similar financial products and other services, which may include text messages, emails, and the like. Should you not wish to receive marketing or advertising information from us, please contact SDM Customer Care Centre at: 0800 00 6838 to Opt-out. Where you choose to exercise your right to opt out of direct marketing, please allow up to 21 days for SDM to effect that change.

Objection from processing your personal information:

You may withdraw your consent to sharing of contact details and any other personal information with Sanlam Group companies at any time by contacting SDM Customer Care Centre on email on info@sanlamsky.co.za. Should you wish to object/withdraw from SDM processing your personal information, please note that cover in terms of the Policy may terminate as the processing of the personal information is material to servicing the Policy. Once I withdraw my consent, I understand that SDM is still obliged under applicable legislation to keep the information for at least 5 years after termination of the business relationship between SDM and myself.

Signature: _____

Date: